# Marketing Partnerships: Looking Across the Supply Chain

Steven DeMott, PECO Energy Amy McGinty, Community Energy

Presentation to the Ninth National Green Power Marketing Conference

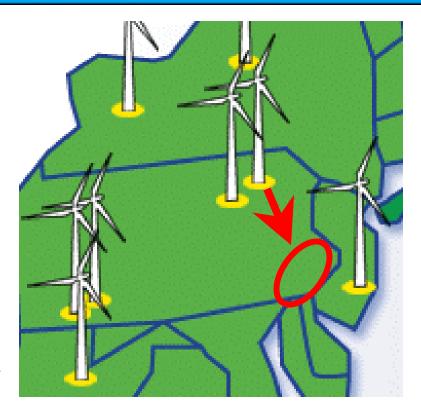
October 4, 2004





## **Product Description**

- Tariff Approved by PUC
- ❖ "On-the-bill"
- Supply Source:100% Pennsylvania Wind
- ❖ 100 kWh Block \$2.54/block
- Large C&I contracts eligible for special pricing



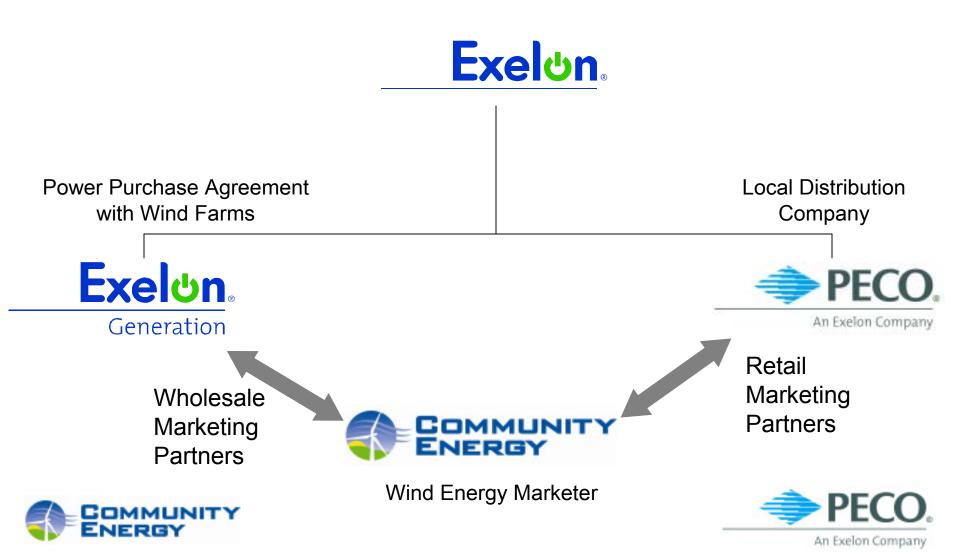
Wind is sourced from 64.5 MW Waymart Wind Farm

- Owned by FPL
- PPA with Exelon
- One of Four in PJM





# Linking up the Supply Chain



# Why a Partnership? – Exelon's View

- Power Purchase agreements for almost 500,000 MWh of wind energy per year
- No retail channel to sell wind energy
  - PPAs signed three years prior to launch of PECO WIND
  - > Exelon Generation has no retail sales force
- Wholesale market lacked sufficient demand
- Goal: Community Energy would develop retail markets to drive demand for wind energy





# Why a Partnership? – PECO's View

- Reduce risk of launch
- Increase program success
  - Increased credibility with key stakeholders
  - Access to knowledge base with respect to sales and marketing
  - > Revenue and cost sharing
- Access to CEI Wind Supply





# Why a Partnership? – CEI's View

- PECO Brand Well-known utility reliability
- ❖ Access to 1.5 million customers e.g., bill inserts
- ❖ "On the bill"
- Extension of Exelon wholesale marketing relationship
- ❖ Build on 25 MW C & I wind sales in PECO territory





## Residential Marketing

- ❖ Lead channel bill inserts
  - > May, June, Aug, Sep, Oct
  - > Four inserts planned for 2005
- Multi-messaging approach
  - Earned media
  - Tabling at events leverage PECO sponsorships

Soar with the power

of the next generation

- Local print and mass transit advertising
- > Public radio
- Direct mail









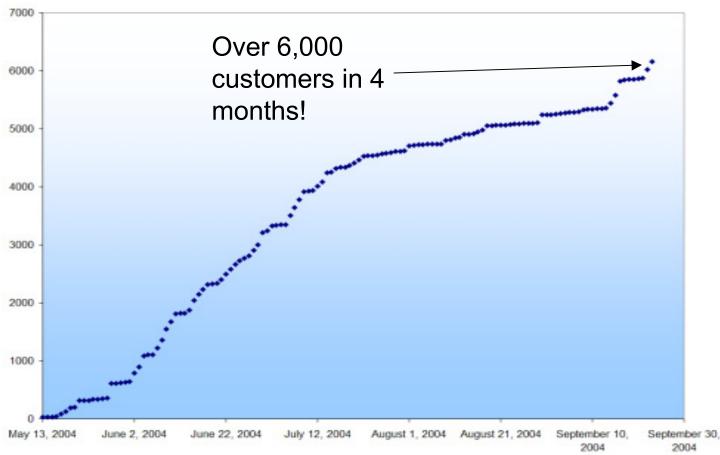
#### Commercial, Industrial & Institutional Sales

- Leverage PECO's account management relationships
  - Account managers generate leads
  - Collaborate with Community Energy to close sale
- Community Energy targets middle-market
  - > PECO does not manage these accounts
  - PECO does not have any full-time sales people
- Provide customers with PR opportunities
  - > First customer, Johnson Johnson, highlighted at launch event





# The Result: One of the Fastest Growing Utility Programs in the Country







#### **Drivers of Success**

- Clear, consistent message
- Customers exposed to message multiple times
- Easy enrollment
  - > Bill insert reply card, Web, phone
- Keep acquisition costs low
- ❖ Generate local media buzz
- Magic is in the marriage
  - We can do more together than either could do separately



**PECO** WIND<sup>sm</sup> Launch Blade Event at Philadelphia Art Museum, May 2004



